

Dear [Customer Service Team/Specific Name],

I hope this message finds you well. I am writing to inquire about the status of my refund for a canceled order placed on [Order Date], with order number [Order Number].

Due to unforeseen circumstances, I had to cancel my order, and I was informed that I would receive a full refund. However, as of today, I have not yet seen the refund reflected in my account.

I would appreciate any update you can provide regarding the processing of my refund. Thank you for your attention to this matter.

Best regards,

[Your Name]

[Your Contact Information]