

I hope this message finds you well. I am writing to inquire about the possibility of a replacement for a product that is currently out of warranty. The details of the product are as follows:

Product Name: [Product Name]
Model Number: [Model Number]
Purchase Date: [Purchase Date]
Serial Number: [Serial Number]

While I understand that the warranty has expired, I would like to discuss any options available for a replacement or repair. The product has been malfunctioning, and I believe it is essential to address this issue.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]