Follow-Up on Tech Support Inquiry

Dear [Tech Support Team/Recipient's Name],

I hope this message finds you well. I am writing to follow up on the tech support inquiry I submitted on [date of inquiry] regarding [brief description of the issue].

I have not yet received a response and would appreciate any updates you may have regarding my request. The issue is affecting [any specific details about how it impacts your work or project].

Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,

[Your Name][Your Contact Information][Your Company/Organization Name]