

Refund Status Inquiry for Defective Product

Dear [Customer Service Team/Specific Name],

I hope this message finds you well. I am writing to inquire about the status of my refund for a defective product I purchased on [Purchase Date]. The order number is [Order Number].

I returned the item on [Return Date], and I was informed that the refund would be processed within [Time Frame]. However, as of today, I have not received any updates regarding the status of my refund.

Could you please provide me with an update on my refund status? I appreciate your assistance in resolving this matter promptly.

Thank you for your attention to this issue.

Sincerely,
[Your Name]
[Your Email Address]
[Your Phone Number]