# **Shipping Service Terms and Conditions Clarification**

Date: [Insert Date]

To: [Recipient's Name]

[Recipient's Address]

Dear [Recipient's Name],

We hope this message finds you well. We are writing to provide clarification regarding our shipping service terms and conditions to ensure a clear understanding of our policies.

## **Shipping Charges**

Shipping charges are calculated based on the weight, dimensions, and destination of the package. Additional fees may apply for expedited services.

### **Delivery Times**

Standard delivery typically takes between [insert time frame], while expedited services may vary. Please note that delivery times are estimates and may be affected by unforeseen circumstances.

## **Package Tracking**

All shipments come with tracking numbers, which can be used to monitor the status of your package online. You'll receive updates via email.

#### Liability

Our liability for lost or damaged items is limited to the lesser of the item's declared value or the maximum liability specified in our terms.

If you have further questions or require additional information, please do not hesitate to contact us at [insert contact information].

Thank you for choosing our shipping services.

Sincerely,

[Your Name]

[Your Title]

[Your Company Name]

[Your Company Contact Information]