

# Service Level Agreement Stakeholder Feedback Collection

Dear [Stakeholder's Name],

We hope this message finds you well. As part of our commitment to continuous improvement and maintaining effective service delivery, we are seeking your valuable feedback regarding our Service Level Agreement (SLA).

Your insights are crucial for assessing our current performance and identifying areas for enhancement. We would appreciate it if you could take a few moments to provide your thoughts on the following:

- Overall satisfaction with the services provided.
- Effectiveness of communication and support.
- Adherence to the agreed service levels.
- Suggestions for improvements.

Please respond by [insert date] to ensure that your feedback is considered in our review process. You can reply to this email or fill out our feedback form here: [insert link to feedback form].

Thank you for your collaboration and support in helping us enhance our services.

Sincerely,

[Your Name]

[Your Position]

[Your Company]

[Contact Information]