

Dear [Customer Name],

I hope this message finds you well. We are reaching out to follow up on the status of your account verification with us. As of today, we have not yet received the necessary documentation to complete the verification process.

Please let us know if you need any assistance or if there are any questions we can answer for you. We want to ensure that your account is fully verified as soon as possible so you can enjoy all of our services without interruption.

Thank you for your prompt attention to this matter. We look forward to hearing from you soon.

Best regards,

[Your Name]

[Your Position]

[Your Company Name]

[Your Contact Information]