

Dear [Customer's Name],

We hope this message finds you well. We are currently in the process of verifying your account details to ensure the highest level of security and service for our valued customers.

To proceed with your verification, we kindly request clarification on the following points:

- [Specify the first point that needs clarification]
- [Specify the second point that needs clarification]
- [Specify any additional points as necessary]

Your prompt response will help us expedite the verification process and ensure that your account remains secure. Please reply to this email or contact our customer service department at [Customer Service Phone Number] if you have any questions.

Thank you for your cooperation.

Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Company Contact Information]