

Feedback on Break-in Incident

Date: [Insert Date]

To: [Security Company Name]

Address: [Security Company Address]

Dear [Security Company Contact Name],

We are writing to provide feedback regarding the recent break-in incident that occurred on [Insert Date of Incident] at our premises located at [Insert Address]. We engaged your services with the expectation of security management and response. Here are our observations:

Initial Response

The immediate response from your security team was prompt, and we appreciate their quick arrival at the scene. However, more clarity in communication during the incident would have been beneficial.

Investigation Process

While we understand the complexities of investigating such incidents, we were hoping for more frequent updates regarding the progress of the investigation and any findings made during the process.

Prevention Measures

Following the incident, we would like to discuss ways to improve our current security system to prevent such occurrences in the future. We believe a thorough review of our security protocols would be advantageous.

We value our partnership with your company and look forward to your feedback on how we can improve our security measures moving forward. Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Position]

[Your Company Name]

[Your Contact Information]