

Complaint Regarding Rollercoaster Loan Interest Rate Fluctuations

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Service
[Lender's Name]
[Lender's Address]
City, State, Zip Code

Dear Customer Service,

I am writing to formally express my dissatisfaction with the recent fluctuations in the interest rates on my loan with [Lender's Name]. Despite my understanding that interest rates can vary, the significant and erratic changes have placed an undue burden on my financial planning.

As a long-standing customer, I was led to believe that my loan would maintain a stable interest rate. However, the recent hikes have resulted in unexpected increases in my monthly payments, making it increasingly difficult for me to manage my finances effectively.

I kindly request a thorough review of my loan's interest rate history and a detailed explanation for these fluctuations. I would appreciate your prompt attention to this matter and look forward to your response.

Thank you for addressing my concerns.

Sincerely,
[Your Name]