

Request for Feedback on Installment Refund Process

Dear [Customer's Name],

We hope this message finds you well. We appreciate your recent interaction with our company regarding your payday loan refund.

As part of our commitment to improving our services, we would like to gather your feedback on the installment refund process you experienced. Your insights are invaluable to us.

Feedback Questions:

1. How satisfied were you with the refund process? (1-5 scale)
2. Were our representatives helpful and courteous?
3. Was the information regarding your refund clear and easy to understand?
4. What can we do to improve our services?

Please respond at your earliest convenience. Your feedback will help us enhance our customer experience significantly.

Thank you for your time!

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]