

# Loan Cancellation Feedback Request

Dear [Customer's Name],

We hope this message finds you well. We are reaching out to gather your feedback regarding the recent cancellation of your loan application with us.

Your opinion is valuable to us and will help us improve our services. If you could take a moment to answer the following questions, we would greatly appreciate it:

1. What prompted you to cancel your loan application?
2. Were there any specific aspects of the process that you found unsatisfactory?
3. How can we improve our services to better meet your needs in the future?

Please feel free to share any additional comments or suggestions you may have.

Thank you for your time and feedback.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]