

Technical Support Information for Online Medical Consultation

Dear [Patient's Name],

Thank you for reaching out to us regarding your online medical consultation. We are committed to providing you with the best possible service. Below is the information you need for a smooth experience:

Supported Browsers

- Google Chrome (latest version)
- Mozilla Firefox (latest version)
- Microsoft Edge (latest version)

System Requirements

Ensure your device meets the following requirements:

- Operating System: Windows 10 or later, macOS Mojave or later
- RAM: Minimum 4 GB
- Internet Speed: Minimum 3 Mbps for optimal video quality

Setting Up Your Consultation

1. Open your browser and navigate to [Consultation Link].
2. Log in using your registered email and password.
3. Follow the on-screen prompts to join your scheduled consultation.

Technical Support

If you encounter any issues, please contact our technical support team:

- Email: support@medicalconsultation.com
- Phone: +1 (555) 123-4567
- Live Chat: Available on our website during business hours

We look forward to assisting you with your healthcare needs.

Best Regards,

[Your Name]

[Your Title]

[Hospital/Clinic Name]