

Dear [Customer Name],

We are writing to inform you about important changes to your mortgage account with us, effective [Date]. These changes are aimed at improving our services and ensuring you receive the best support possible.

Here are the details regarding your mortgage account:

- Account Number: [Account Number]
- New Interest Rate: [New Interest Rate]
- New Monthly Payment Amount: [New Monthly Payment Amount]
- Updated Terms: [New Terms and Conditions]

If you have any questions or concerns regarding these changes, please do not hesitate to contact our customer service team at [Customer Service Phone Number] or [Customer Service Email].

Thank you for your continued trust in us.

Sincerely,

[Your Company Name]

[Your Company Address]

[Your Company Phone Number]