Dear [Recipient's Name],

We hope this message finds you in good spirits. As a volunteer team, we want to express our heartfelt thoughts during this challenging time.

It deeply saddens us to hear about [specific situation]. Please know that our thoughts are with you and your loved ones. We sincerely regret the circumstances that have brought you distress.

We are here to support you in any way we can. If you need assistance or just someone to talk to, please do not hesitate to reach out.

With warm regards,

The [Volunteer Team Name]