Mortgage Arrears Resolution Notification

Date: [Insert Date]

[Borrower's Name]

[Borrower's Address]

[City, State, ZIP Code]

Dear [Borrower's Name],

We are writing to inform you regarding your current mortgage account, numbered [Insert Account Number]. As of [Insert Date], our records indicate that your mortgage payment is past due. The outstanding balance is [Insert Amount].

We understand that financial difficulties can arise and would like to work with you to resolve this matter. We encourage you to contact us at your earliest convenience to discuss options available to you.

Please reach out to us at [Insert Phone Number] or [Insert Email Address]. Our team is available [Insert Working Hours]. We are committed to finding a solution that works for both parties.

Thank you for your attention to this important matter. We look forward to your prompt response.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Address]

[Company Phone Number]

[Company Email Address]