Missed Mortgage Payment Notification

Date. [misert Date]
To: [Borrower's Name]
Address: [Borrower's Address]
Loan Number: [Loan Number]
Dear [Borrower's Name],
We are writing to inform you that we have not received your mortgage payment that was due on [Due Date]. Please be aware that this missed payment may affect your account standing and could lead to further actions if not addressed promptly.
If you believe this to be an error, or if you have already sent your payment, please contact our office at [Customer Service Phone Number] or [Customer Service Email] to resolve the matter immediately.
We understand that circumstances can sometimes lead to difficulties in making payments, and we are here to assist you. Please reach out to discuss your options if you are experiencing financial hardship.
Thank you for your attention to this important matter.
Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Company Address]
[Company Phone Number]
[Company Email]