Subject: We're Here for You

Dear [Recipient's Name],

I hope this message finds you well. I am writing to express my empathy regarding the unexpected expenses you have recently encountered. I understand how challenging such situations can be and want you to know that we are here to support you during this time.

If you need assistance or resources to help manage these expenses, please don't hesitate to reach out. It's important to us that you feel supported and understood.

Take care, and remember that we are just a call or message away.

Sincerely,

[Your Name]

[Your Position]

[Your Company]