

# Product Issue Escalation

Date: [Insert Date]

To: [Recipient's Name]

Title: [Recipient's Title]

Company: [Recipient's Company]

Address: [Recipient's Address]

Dear [Recipient's Name],

I am writing to formally escalate an issue we have encountered with [Product Name/ID]. Despite our repeated attempts to resolve this matter through standard support channels, we have not seen adequate resolutions.

Issue Details:

- **Product Name:** [Insert Product Name]
- **Issue Description:** [Insert specific issue description]
- **Date of Initial Report:** [Insert date]
- **Reference Number:** [Insert reference/support ticket number]

This issue has significantly impacted our operations by [insert brief description of impact]. We believe that it requires urgent attention to prevent further disruptions.

We kindly ask for your assistance in resolving this matter at your earliest convenience. Please let us know how we can facilitate the resolution process.

Thank you for your attention to this urgent matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Title]

[Your Company]

[Your Contact Information]