Subject: Escalation of Service Dissatisfaction

Date: [Insert Date]

To Whom It May Concern,

I am writing to formally express my dissatisfaction with the service I have received from [Company Name]. On [specific date], I encountered an issue regarding [briefly describe the service issue]. Despite multiple attempts to resolve this matter through customer service, the responses have been inadequate and unsatisfactory.

I expected a prompt resolution, but as of today, the issue remains unresolved. This experience has not met the standards I anticipated from [Company Name], and I feel compelled to escalate this matter.

I kindly request that this situation be reviewed at a higher level and that appropriate corrective measures be taken. Please let me know how you plan to address this issue and restore my faith in your services.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]