Feedback on User Retention Program

Dear [Recipient's Name],

We hope this message finds you well. As part of our ongoing effort to improve user satisfaction and retention, we would like to gather your thoughts on our current user retention program.

Feedback Areas

- 1. What aspects of the user retention program do you find most beneficial?
- 2. Are there any challenges or frustrations you have experienced?
- 3. How satisfied are you with the rewards and incentives offered?
- 4. What improvements would you suggest to enhance your experience?

Your insights are invaluable to us and will help shape the future of our program. Please reply to this email by [Response Deadline] to share your feedback.

Thank you for your continued support!

Best regards,
[Your Name]
[Your Position]
[Company Name]
[Contact Information]