

# Customer Service Training Feedback

Dear [Trainer's Name],

I hope this message finds you well. I wanted to take a moment to provide feedback on the recent customer service training session I attended on [Date].

Overall, I found the training to be extremely informative and engaging. The topics covered, including effective communication strategies and conflict resolution techniques, were particularly beneficial. I appreciated the interactive activities, which allowed me to apply what I learned in real-time.

One area I believe could use improvement is the time allocated for Q&A. Many participants had questions that went unanswered due to the limited time.

Thank you for the valuable training experience. I am looking forward to applying these skills in my role.

Best regards,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]