

Customer Feedback on Exchange Process

Date: [Insert Date]

Dear [Customer Name],

Thank you for reaching out to us regarding your recent exchange with [Product/Service Name]. We appreciate your feedback as it helps us improve our services.

Your Feedback:

[Insert Customer Feedback Here]

Our Response:

We are glad to hear that [Insert Positive Feedback/Address Issues Here]. We are continuously working to enhance our service, and your insights are invaluable to us.

If you have any further comments or suggestions, please feel free to contact us at [Contact Information]. We value your input and look forward to serving you again.

Best regards,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]