

Dear [Customer's Name],

Thank you for choosing [Company Name] for your recent purchase of [Product Name]. We hope that you are satisfied with your new product and that it is meeting your expectations.

At [Company Name], we are committed to providing our customers with the best possible service. To help us improve our after-sales service, we would greatly appreciate your feedback.

Please take a moment to answer the following questions:

1. How would you rate your overall experience with our after-sales service?
2. Was our staff helpful and knowledgeable?
3. How satisfied are you with the resolution of your issue?
4. Do you have any suggestions for improvement?

Your feedback is invaluable to us and will help us enhance our services. Please reply to this email with your responses by [due date].

Thank you once again for your purchase and for helping us improve our services.

Best regards,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]