Dear [Family's Last Name] Family,

I was deeply saddened to hear about the passing of [Deceased's Name]. Please accept my heartfelt condolences during this difficult time. [He/She] was a remarkable person whose memory will live on in our hearts.

I remember [share a memory or anecdote], which truly exemplifies the kind of person [he/she] was. [His/Her] kindness and warmth touched so many lives.

During this time of sorrow, please know that you are not alone. My thoughts and prayers are with you and your family. If there's anything you need or if you just want to talk, I'm here for you.

With deepest sympathy,

[Your Name]