

Letter of Clarification on Unidentifiable Technical Disruptions

Date: [Insert Date]

[Recipient's Name]

[Recipient's Position]

[Company/Organization Name]

[Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to provide clarification regarding the recent technical disruptions that have been reported on [specific date(s) or time frame]. We understand that these disruptions can be frustrating and may have impacted your work.

Despite our extensive investigations, we have been unable to pinpoint the exact cause of these disruptions. Our technical team is actively working on identifying any underlying issues and is committed to resolving them as quickly as possible. We are also implementing additional monitoring tools to ensure we can address any future concerns promptly.

Please rest assured that we are taking this matter seriously and will keep you updated on our progress. If you have any further questions or if you continue to experience issues, do not hesitate to reach out to me directly.

Thank you for your understanding and patience as we work through this situation.

Sincerely,

[Your Name]

[Your Position]

[Your Company/Organization Name]

[Your Contact Information]