Letter of Acknowledgment for Undiscovered Technical Errors

Date: [Insert Date]
To: [Recipient's Name]
[Recipient's Title]
[Recipient's Company]
[Recipient's Address]
Dear [Recipient's Name],
We would like to acknowledge the receipt of your report regarding the technical errors that have come to our attention. We appreciate your diligence in bringing this matter to our notice.
We understand the impact that these issues may have caused and are currently conducting a thorough investigation to identify and resolve any undiscovered technical errors. Our team is dedicated to ensuring that we maintain the highest quality standards in our services.
We will keep you informed of our progress and advise you once we have more information. Thank you for your understanding and support as we work to rectify the situation.
Sincerely,
[Your Name]
[Your Title]
[Your Company]
[Your Contact Information]