

# Letter of Redress for Compromising Quality Expectations

Date: [Insert Date]

To,

[Recipient's Name]

[Recipient's Title]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to formally address my concerns regarding the recent experience I had with [Product/Service] provided by your company. Unfortunately, it did not meet the quality expectations that were promised at the time of purchase.

On [date of purchase], I acquired [specific product/service], which was advertised as [specific quality assurance or feature]. However, upon usage, I encountered several issues that significantly compromised my overall satisfaction, including [list specific issues encountered].

As a valued customer, I anticipated a higher quality based on your company's reputation; however, this experience fell short of my expectations. I believe it is essential to bring this to your attention to seek appropriate redress.

As a resolution, I kindly request [state your preferred resolution, e.g., a full refund, replacement, etc.]. I believe this is a fair request considering the circumstances.

Thank you for your attention to this matter. I hope to hear back from you soon to discuss the next steps. You can reach me at [your phone number] or [your email address].

Sincerely,

[Your Name]

[Your Address]

[City, State, Zip Code]