Complaint Regarding Lack of Transparency in Reviews

Your Name Your Address City, State, Zip Code Email Address Phone Number Date: [Insert Date]

Recipient's Name Company's Name Company's Address City, State, Zip Code

Dear [Recipient's Name],

I am writing to formally express my dissatisfaction with the lack of transparency regarding the review process of [specific product/service] at [Company's Name].

Despite my anticipation for unbiased and constructive feedback, I found that the review process was not clearly communicated, leading to confusion over the criteria used and the rationale behind the final assessments.

In light of this, I kindly request a detailed explanation of the review methodology employed and the specific factors considered in the evaluations of [specific product/service]. Furthermore, I urge your company to enhance transparency in future reviews to foster trust and clarity among your customers.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely, [Your Name]