

Customer Experience Evaluation

Date: [Insert Date]

Dear [Customer's Name],

We hope this message finds you well. At [Fitness Center Name], we strive to provide you with the best fitness experience possible. To help us achieve this goal, we would appreciate your feedback regarding your recent experience with us.

Customer Experience Evaluation

1. How would you rate the cleanliness of our facility?

Excellent

Good

Average

Poor

2. How satisfied are you with the availability of equipment?

Very Satisfied

Satisfied

Neutral

Dissatisfied

3. How would you rate the friendliness and helpfulness of our staff?

Excellent

Good

Average

Poor

4. Do you have any additional comments or suggestions?

Thank you for taking the time to share your thoughts with us. Your feedback is invaluable in helping us enhance our services.

Sincerely,

[Your Name]

[Your Position]

[Fitness Center Name]