Dear [Customer's Name],

We hope this message finds you well! At [Exercise Studio Name], we strive to provide the best experience for our clients. Your feedback is invaluable to us.

We would greatly appreciate it if you could take a moment to share your thoughts regarding your recent experience at our studio. Please answer the following questions:

- 1. How satisfied were you with the cleanliness of the studio?
- 2. Did our staff meet your expectations in terms of friendliness and professionalism?
- 3. Were the classes you attended to your liking? What could we improve?
- 4. Would you recommend our studio to a friend? Why or why not?

Your feedback will help us improve and continue to provide excellent service. Please reply to this email with your thoughts or feel free to give us a call at [Phone Number].

Thank you for being a valued member of our community!

Sincerely, [Your Name] [Your Position] [Exercise Studio Name]