## Welcome to Our Fitness Center!

Dear New Member,

We are thrilled to have you join our fitness community! To ensure a smooth experience with our online booking system, please review the following guidelines:

## **Online Booking Guidelines:**

- 1. Account Creation: Register for your account using your email address and create a secure password.
- 2. Class Selection: Browse our class schedule and select your preferred classes.
- 3. **Booking Confirmation:** After selecting a class, confirm your booking to secure your spot.
- 4. **Cancellation Policy:** Please cancel any booked classes at least 24 hours in advance to avoid a cancellation fee.
- 5. Check-In: Arrive at the fitness center 10 minutes before your scheduled class for checkin.

## **Need Assistance?**

If you have any questions about the booking process, feel free to reach out to our support team at support@fitnesscenter.com.

Thank you for choosing us, and we look forward to helping you achieve your fitness goals!

Sincerely, The Fitness Center Team