Dear [Member's Name],

We hope this message finds you well. We are writing to inform you about the recent cancellation of the [specific class name] scheduled for [date and time].

Your feedback is incredibly important to us, and we would appreciate your thoughts on this cancellation. Your insights will help us improve our offerings and make better decisions in the future.

Please take a moment to answer the following questions:

- How did you feel about the cancellation?
- What factors influenced your decision to attend this class?
- What other classes would you like to see offered?
- Any additional comments or suggestions?

Your feedback can be submitted by replying to this email or through our feedback form here.

Thank you for your understanding and support. We look forward to hearing from you.

Best regards,

[Your Name] [Your Position] [Fitness Center Name] [Contact Information]