

Letter of Contrition for App Performance Decline

Date: [Insert Date]

To Our Valued Users,

We hope this message finds you well. It is with great regret that we acknowledge the recent decline in the performance of our app. We understand how important our service is to you, and we are truly sorry for any inconvenience this may have caused.

As our dedicated users, you deserve an experience that is smooth and reliable. Unfortunately, we have encountered some unexpected challenges that have impacted the overall functionality of our app. We want to assure you that we are fully committed to rectifying these issues as swiftly as possible.

Our team is already working around the clock to identify the root causes and implement solutions to restore the performance you expect and deserve. We appreciate your patience and understanding during this difficult time.

Thank you for your continued support. We are determined to improve and regain your trust.

Sincerely,

[Your Name]

[Your Position]

[Your Company]

[Contact Information]