

# Request for Feedback on Transport Service Pilot Program

Dear [Recipient's Name],

We hope this message finds you well. As you may know, we recently launched a pilot program for our new transport service, aimed at improving accessibility and convenience for our community.

Your experience and insights are incredibly valuable to us, and we would greatly appreciate your feedback on the service. Specifically, we would like to know:

- How was the booking process?
- Were the vehicles clean and well-maintained?
- How would you rate the punctuality of the service?
- What suggestions do you have for improvement?

Please feel free to provide any additional comments or concerns you may have. Your feedback will aid us in enhancing our service to better meet the needs of our community.

You can reply to this email or complete a brief feedback form at [\[insert link\]](#). Thank you for your time and support.

Best regards,

[Your Name]  
[Your Position]  
[Your Organization]  
[Contact Information]