

Customer Experience Evaluation

Dear [Customer Name],

Thank you for being a valued customer at [Company Name]. We continuously strive to improve our services and your feedback is essential to our success.

We would appreciate it if you could take a few minutes to share your thoughts about your recent experience with us. Your insights will help us enhance our services to better meet your needs.

Evaluation Questions

1. How satisfied were you with the service you received? (1- Very Unsatisfied to 5 - Very Satisfied)
2. What did you like most about your experience?
3. Is there anything we could improve upon?
4. Would you recommend us to a friend or family member? (Yes/No)
5. Any additional comments or suggestions?

Please reply to this email with your responses. We value your opinion and look forward to your feedback to enhance your experience with us.

Thank you for your time.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]