

Feedback on Driver Scheduling Issues

Date: [Insert Date]

To: [Recipient Name]

From: [Your Name]

Subject: Feedback on Driver Scheduling Issues

Dear [Recipient Name],

I hope this message finds you well. I am writing to provide feedback regarding the recent driver scheduling issues that have been affecting our operations.

Firstly, I would like to highlight that there have been several instances of over-scheduling drivers, which led to delays in our service delivery. For example, on [insert specific date], we experienced [insert specific issue]. This not only impacted our efficiency but also affected customer satisfaction.

Additionally, the lack of communication regarding schedule changes has been a concern. Drivers have reported being unaware of last-minute adjustments, causing confusion and further delays.

To address these issues, I suggest implementing a more streamlined communication system where all drivers receive notifications of their schedules and any changes promptly. It may also be beneficial to review the scheduling software to prevent over-scheduling in the future.

Thank you for considering this feedback. I am hopeful that with some adjustments, we can enhance our scheduling process and improve overall operational efficiency.

Sincerely,

[Your Name]

[Your Position]

[Your Contact Information]