

Compensation Due to Service Outage

Dear [Customer's Name],

We sincerely apologize for the inconvenience caused by the recent service outage on [date]. We understand how important our services are to you and we regret any disruptions this may have caused.

As a gesture of goodwill, we would like to offer you [compensation details, e.g., a credit on your next bill, a discount, etc.]. This compensation will be applied to your account by [date].

We are committed to providing high-quality service and are taking steps to ensure this does not happen again in the future. Thank you for your understanding and support.

If you have any further questions, please do not hesitate to contact our customer service team at [contact information].

Best regards,

[Your Name]

[Your Position]

[Company Name]