

Feedback Request on Problem Management

Dear [Recipient's Name],

I hope this message finds you well. As part of our continuous improvement in problem management, we would like to request your feedback on the recent issues we have addressed.

Your insights are invaluable to us and will help enhance our processes. Please consider the following questions:

- How satisfied were you with the response time for the problem?
- Were the solutions provided effective in resolving the issue?
- How could we improve our problem management approach?

We appreciate your time and effort in providing us with this feedback. Please reply by [Date] to ensure that we can take your suggestions into account.

Thank you for your cooperation!

Sincerely,
[Your Name]
[Your Position]
[Your Company]