

# Important Service Outage Notification

Dear Valued Customer,

We regret to inform you that we are currently experiencing a service outage that may affect your access to our services. We are aware of the issue and are actively working to resolve it as quickly as possible.

Details of the outage:

- **Outage Start Time:** [Insert time of outage]
- **Expected Resolution Time:** [Insert estimated resolution time]
- **Services Affected:** [List of affected services]

We apologize for any inconvenience this may cause and appreciate your patience as we work to restore services. We will keep you updated with any developments.

For more information, please visit our [support page](#) or contact our customer service team.

Thank you for your understanding.

Sincerely,  
Your Company Name