

Feedback Request on Self-Service Portal Experience

Dear [Recipient's Name],

We hope this message finds you well. At [Company Name], we strive to provide the best possible service to our users. As part of our continuous improvement efforts, we would love to hear your feedback on your experience with our self-service portal.

Specifically, we would appreciate your thoughts on the following:

- Ease of navigation
- Quality of information provided
- Overall user satisfaction
- Any specific issues you encountered
- Suggestions for improvement

Your feedback is invaluable to us and will help shape the future of our self-service portal. Please take a few moments to reply to this email or fill out our short survey [here](#).

Thank you for your time and assistance.

Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Contact Information]