

# Customer Escalation Justification Letter

**Date:** [Insert Date]

**To:** [Recipient's Name]

**Company:** [Recipient's Company]

**Address:** [Recipient's Address]

Dear [Recipient's Name],

I am writing to formally escalate a service issue that I have been experiencing with [describe the service or product] provided by your company. Despite multiple attempts to resolve this matter through regular customer support channels, the issue remains unresolved.

## Details of the Issue:

- **Nature of the Problem:** [Describe the issue]
- **Date of First Report:** [Insert Date]
- **Case Reference Number:** [Insert Reference Number]
- **Previous Communication:** [Briefly outline any communication with customer support]

This ongoing situation has caused significant inconvenience, affecting [mention any impacts on your business or personal life]. I believe that with your intervention, we can find an effective resolution promptly.

I would appreciate your immediate attention to this matter and look forward to your prompt response.

Thank you for addressing my concerns.

Sincerely,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]