

Escalation Letter for Hardware Compatibility Disputes

Date: [Insert Date]

To,
[Recipient Name]
[Recipient Title]
[Company Name]
[Company Address]
[City, State, Zip Code]

Subject: Escalation of Hardware Compatibility Issue

Dear [Recipient Name],

I hope this letter finds you well. I am writing to formally escalate an unresolved issue concerning hardware compatibility between [Product/Device Name] and [Other Device/Software Name]. Despite previous communications regarding this matter, we have yet to reach a satisfactory resolution.

The specifics of the issue are as follows:

- Device/Software in Question: [Provide details]
- Version: [Specify version]
- Description of the Compatibility Issue: [Detail the problem]
- Date of Initial Report: [Insert Date]
- Previous Communication Reference: [Mention previous correspondence]

To summarize, the compatibility issue is adversely impacting our operations, causing delays and potential financial losses. We believe further escalation is necessary to expedite a resolution.

We kindly request your immediate attention to this matter and hope for a prompt response. We are keen to collaborate on finding a suitable solution that aligns with both our interests.

Thank you for your attention to this urgent matter. I look forward to your swift response.

Sincerely,
[Your Name]
[Your Title]
[Your Company Name]
[Your Contact Information]