Dear [Customer Name],

We hope this message finds you well. At [Your Company Name], we continually strive to enhance our products and ensure optimal compatibility with your needs.

We are reaching out to kindly request your feedback regarding the compatibility of our product, [Product Name], with your current setup. Your insights are invaluable and will help us improve our offerings.

Feedback Areas:

- Performance
- Compatibility with existing products
- Any issues encountered
- Suggestions for improvements

Please feel free to reply to this email or fill out our brief feedback form at [Link to Feedback Form]. We appreciate your time and input.

Thank you for being a valued customer!

Warm regards, [Your Name] [Your Position] [Your Company Name] [Your Contact Information]