

Letter of Remorse for Disappointing Service

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

[Recipient's Name]

[Recipient's Position]

[Company's Name]

[Company's Address]

[City, State, ZIP Code]

Dear [Recipient's Name],

I am writing to express my sincerest apologies for the service I received on [specific date]. I understand that my experience did not meet the expectations you promise to your customers.

There were several issues during my visit, including [briefly mention specific issues]. I was disappointed, as I have always appreciated the quality of service provided by your company.

Please know that this experience does not reflect my view of your business as a whole. I hope to see improvements in the future, as I truly believe in your commitment to excellence.

Thank you for your attention to this matter. I look forward to your response and am hopeful for a positive resolution.

Sincerely,

[Your Name]