

# Letter of Complaint Regarding House Alarm Malfunction

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

[Recipient's Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to formally address an ongoing issue with my house alarm system, which was installed by your company on [Installation Date]. Since [specific date or timeframe], the system has been malfunctioning, causing significant inconvenience and concern for my family's safety.

Despite multiple attempts to troubleshoot the issue, including [list any steps you have taken, e.g., resetting the system, replacing batteries], the alarm continues to [describe the specific malfunctions, e.g., false alarms, failure to sound, etc.]. I have reached out to your customer service team on [mention dates of communication] but have yet to receive a satisfactory resolution.

Given the importance of the alarm system for my home security, I kindly request that you address this matter promptly. I would appreciate it if you could send a technician to my residence to inspect and fix the problem by [suggest a timeline for resolution].

Thank you for your immediate attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]