

# Complaint Regarding Defective Technology Product

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

[Date]

[Recipient's Name]

[Company's Name]

[Company's Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to formally complain about a defective technology product I purchased from your company on [purchase date]. The product in question is [product name and model], and it has not been functioning as expected since [date of issue].

Despite following all recommended troubleshooting steps, the device continues to [describe the specific issue]. I have attached a copy of my purchase receipt along with documentation of my attempts to resolve the issue.

As a loyal customer, I am disappointed with the quality of this product and the inconvenience it has caused me. I would appreciate a prompt response to my complaint and a resolution, which may include a replacement or a full refund.

Thank you for your attention to this matter. I look forward to hearing from you soon.

Sincerely,

[Your Name]