

Notification of Internet Plan Upgrade

Dear Valued Customer,

We are excited to inform you that your internet plan will be upgraded to a higher speed effective immediately. This upgrade will enhance your online experience, providing faster download and upload speeds.

Your new plan details are as follows:

- **Old Plan:** Basic 50 Mbps
- **New Plan:** Premium 100 Mbps
- **Monthly Fee:** \$59.99 (remains the same)

No action is required on your part. Your service will be upgraded automatically, and you will start experiencing the benefits right away.

Thank you for being a loyal customer. If you have any questions or need assistance, please do not hesitate to contact our customer service team.

Sincerely,

The Internet Service Provider Team