

Letter of Demand for Improved Internet Service

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Service Provider Name]
[Provider's Address]
[City, State, Zip Code]

Dear [Service Provider's Customer Service Team],

I am writing to formally request improved internet service at my residence located at [Your Address]. I have been experiencing ongoing issues with connectivity, including frequent outages, slow speeds, and inconsistent service quality.

As a customer since [Year], I have always expected a reliable and efficient internet connection. However, my experience has not met those expectations. Specifically, I have encountered the following issues:

- Frequent disconnections
- Download speeds significantly lower than the advertised rate
- High latency affecting online activities

These issues have severely impacted my ability to work from home, attend online classes, and maintain connectivity with family and friends. I have attempted to resolve these issues by [mention any previous contact with customer support, trouble tickets filed, etc.], but have seen no lasting improvement.

Therefore, I am urging you to take immediate action in addressing these service deficiencies. I believe that an upgrade to my service plan or significant improvements to your infrastructure may be necessary to ensure the quality of service that customers like myself expect.

I look forward to your prompt response regarding this matter and a timeline for improvements. Thank you for your attention to this urgent issue.

Sincerely,

[Your Name]