IT Support Service Review

Date: [Insert Date]
To: [Recipient's Name]
From: [Your Name]
Subject: IT Support Service Review
Dear [Recipient's Name],
I hope this message finds you well. As part of our ongoing efforts to enhance our IT support services, we would like to gather your feedback regarding your recent experiences with our support team.
Please consider the following questions for your review:
 How would you rate the responsiveness of our IT support team? Was the support provided effective in resolving your issue? How can we improve our services to better meet your needs?
Your feedback is invaluable to us, and it will help ensure we continue to provide quality IT support. We appreciate your time in completing this review and look forward to hearing your thoughts.
Thank you for your collaboration.
Best regards,
[Your Name]
[Your Position]
[Your Company]
[Your Contact Information]